



## Aging Facility Infrastructure Homeowner Opinion Survey Results

The surveys are in! A big “Thank You” to the 567 homeowners who completed and returned the Genesee Vision 2020 Homeowner Opinion Survey. The purpose of the survey was to provide direction to the Vision Committee and Foundation Board on how to plan for our aging facilities. Members of the GVC and Foundation Board have spent the last two weeks reviewing the survey results. More importantly, both groups have spent significant time reviewing the many written comments and suggestions.

Below please find a summary of findings from the surveys received. Survey data and a document containing all written comments can be found at [www.GeneseeFoundation.org](http://www.GeneseeFoundation.org).

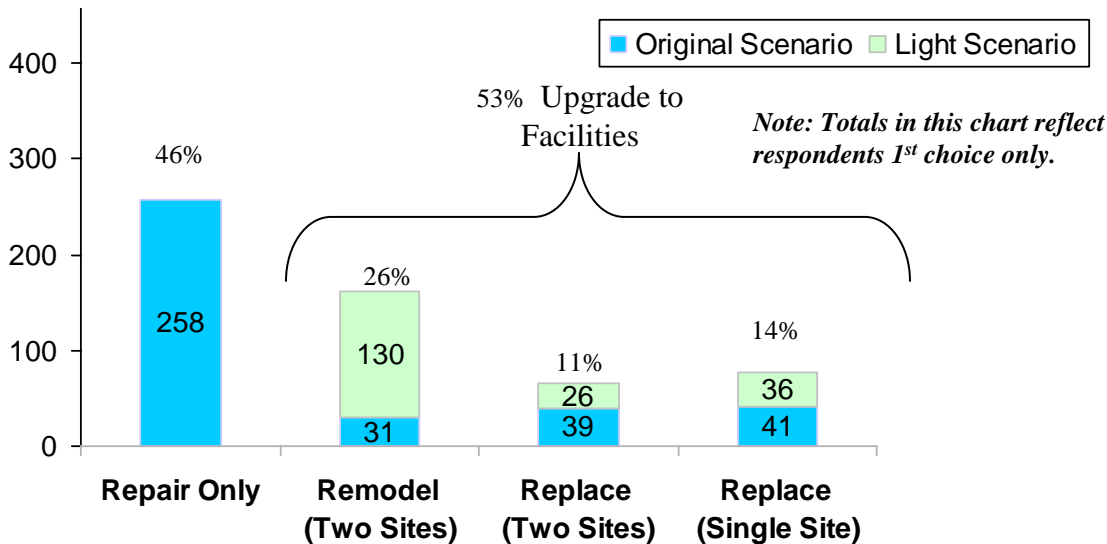
### Summary of Findings

Based on the significant number of surveys received and the extensive number of written comments and suggestions, it is clear that Genesee residents feel strongly about our next steps as a community.

As a reminder to you all, a number of different choices/scenarios were included in the survey: Repair, Remodel, Remodel Lite, Replace Single Site, Replace Single Site Lite, Replace Two sites, Replace Two Sites Lite.

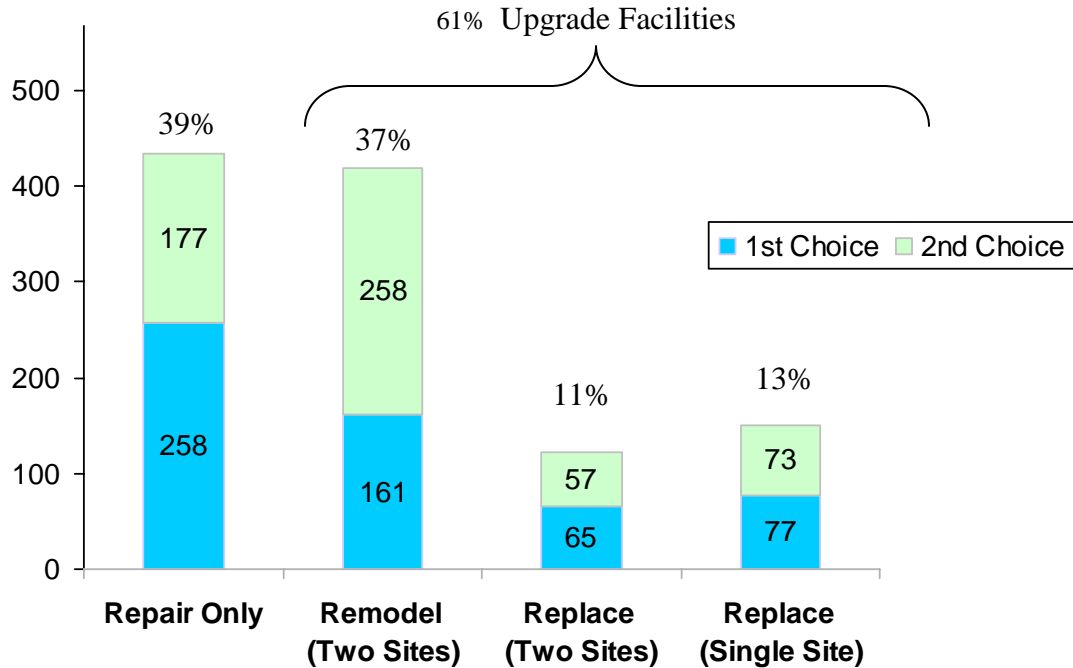
### Respondents’ Primary Choice

The largest single option that the majority of respondents desire is to make Repairs only to our facilities at this time. If we combine all the responses of those who desire some sort of improvement/upgrade, 53% of respondents are supportive of some level of improvement.



# Repair vs. Upgrade Primary & Secondary Choice

This bar chart represents the combination of respondents' primary and secondary choices.

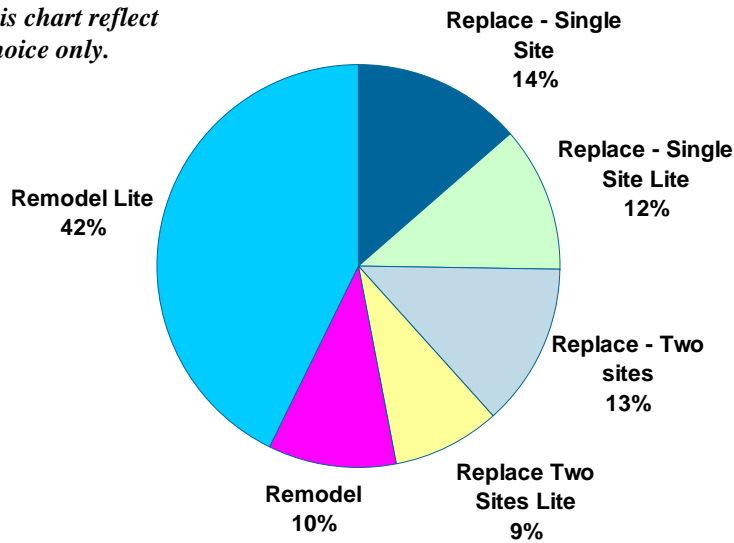


\* Note: 206 survey respondents only identified one choice on the survey. In these cases, the respondent's primary choice was also counted as their secondary choice.

## Upgrade Scenario as Primary Choice

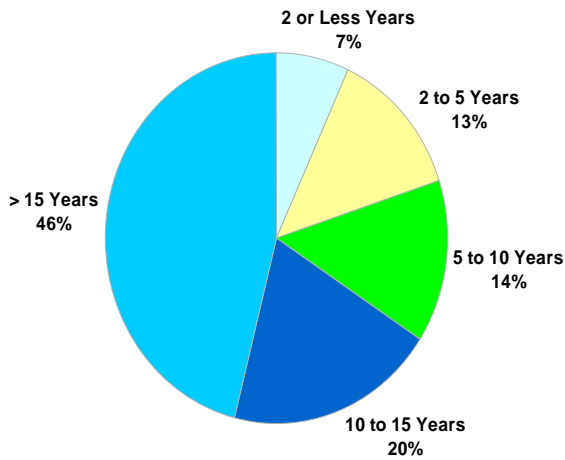
The chart below is a breakdown of the 303 respondents who selected an upgrade option as their primary choice.

*Note: Totals in this chart reflect respondents 1<sup>st</sup> choice only.*

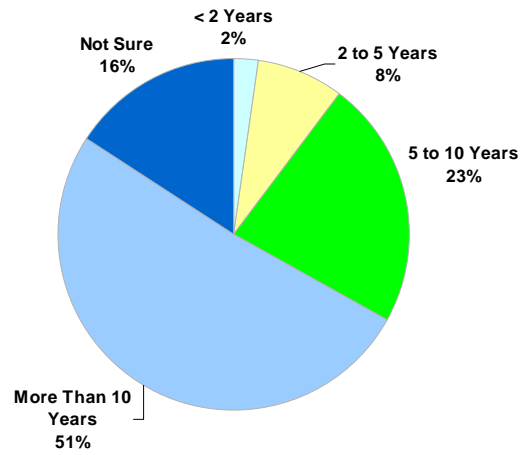


# Respondent Demographics

## Years Lived in Genesee



## Years Expected to Live in Genesee

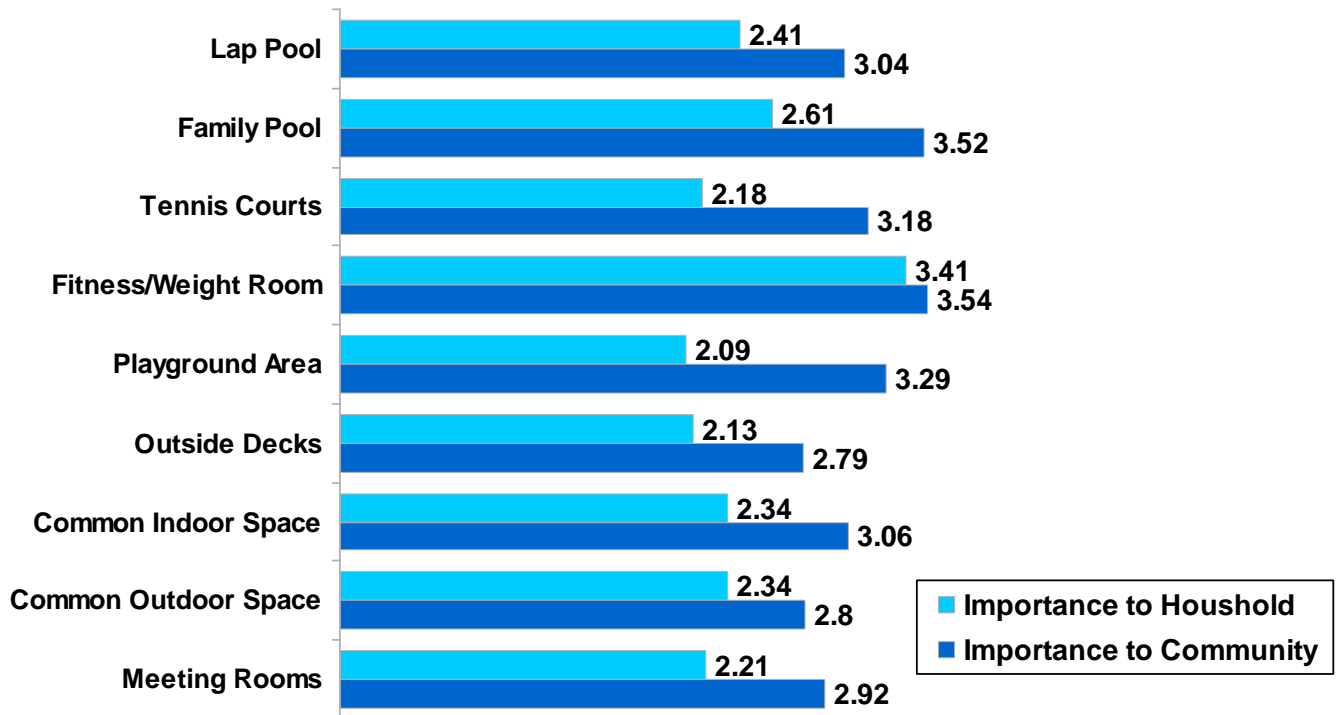


### Survey Data Observation:

Survey respondents included many long-term Genesee residents. 46% of survey respondents have lived here for over 15 years and 51% of respondents expect to live here for the next decade!

# Facility Importance

Respondents were asked to indicate (on a scale of 1 to 5) household importance and community importance in relation to nine of our facilities.



### Survey Data Observation:

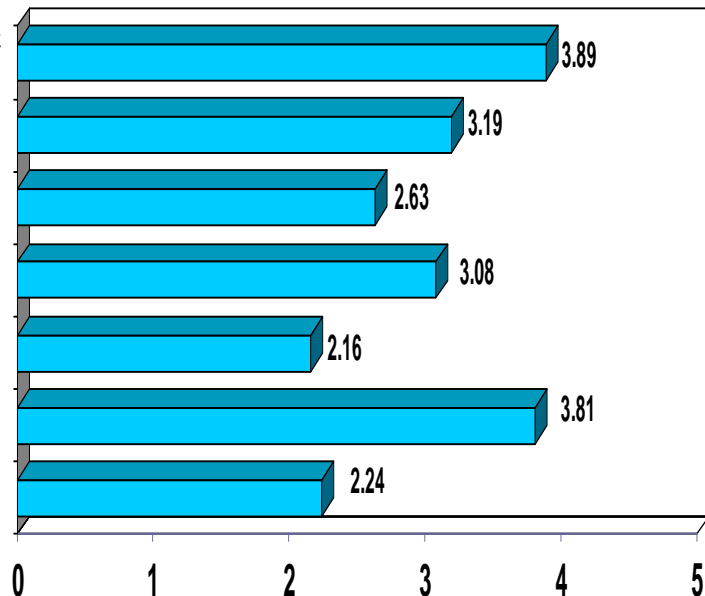
Overall, respondents felt that many of our facilities are important to the community, particularly the Fitness/Weight Room and Family Pool.

# Facility Statement

Respondents were asked to indicate (on a scale of 1 to 5) their level of agreement to seven statements regarding our facilities.

## Questions:

- 1. Vista and Foothills are an important part of our community.** (3.89 out of 5)
- 2. It is important to have a central social/gathering space.** (3.19 out of 5)
- 3. Foothills fitness facility is too small.** (2.63 out of 5)
- 4. It is important to keep a tennis court at Vista.** (3.08 out of 5)
- 5. We need more outside deck and picnic areas.** (2.16 out of 5)
- 6. Our facilities meet the current needs of our community.** (3.81 out of 5)
- 7. I would use our facilities more if they were updated.** (2.24 out of 5)



## Vision 2020 & Beyond Process/Next Steps:

Survey respondents were split down the middle about the future of our current facilities. It is clear from the results that, at this time, planning activities relating to facility improvements should focus on a modest upgrade in addition to on-going repair efforts. In the near future, a more detailed repair and modest upgrade scenarios, including costs and operating expenses, will be developed and presented back to the community.

To continue this process, we will be working on the following steps:

- Hold a community meeting on March 11, 2010 at 6:30 p.m. at the Vista Clubhouse to answer survey questions and related facility concerns.
- The Board will form a Facilities Committee consisting of residents who are construction professionals. The Facilities Committee will operate as a standing committee reporting to the Board of Directors. The Facilities Committee's main purpose will be to evaluate, oversee and coordinate the repair and/or remodel of the Genesee Foundation Facilities and advise the Board on facility issues. The Facilities Committee will work closely with the Finance Committee to refine and update facility repair costs models and evaluate significant repair decisions.
- Both the Board and the Facilities Committee will work with the GVC to address the community's desires, as defined through the survey. The goal is to develop an immediate, short-term and long-term facilities action plan.
- The Board and the GVC will continue to seek community involvement and discussion in determining the most viable alternatives for the future of our facilities.